

Triunfo Policy on Relationship with Stakeholders

Scope: Triunfo Participações e Investimentos, business units of Triunfo and its companies

Triunfo Participações e Investimentos believes that respect for its stakeholders is the foundation for building and maintaining solid, ethical and transparent relationships. Based on this assumption, this Policy defines the guidelines for the Company's relationship with its diverse stakeholder groups¹ to strengthen cooperation, identify positive and negative impacts of the businesses and promote the exchange of relevant information.

As such, Triunfo undertakes to:

- Identify stakeholders that somehow influence and are influenced, directly or indirectly, by its operations;
- Share corporate values and policies with all identified stakeholders;
- Disseminate ethical and sustainability principles adopted by the Company so as to guide relations with stakeholders;
- Ensure access to relevant information about Triunfo and its businesses through the Company's main communication channels, such as its website, earnings presentations and sustainability reports, provided they are not confidential or of strategic importance;
- Maintain channels open to receive doubts, complaints and grievances from stakeholders, and to respond in a timely manner;
- Give appropriate treatment to stakeholders and issues of interest to them without any discrimination;
- Provide transparent information about the Company's projects, such as objectives, positive and adverse impacts on the surrounding community and measures to mitigate any negative impact and maximize positive impacts;

¹ All stakeholders with whom Triunfo and its companies maintain relationships, such as employees and their representatives (unions and trade associations), suppliers, communities, clients/users, industry peers, financial institutions, shareholders, investors, governments, government agencies, non-government organizations and the press.

- Seek solutions that meet the interests of the Company and its stakeholders in case of crisis or conflict with one or more stakeholders;
- Engage users and clients, whenever possible, in improving and innovating in the services provided by Triunfo companies;
- Guide the relationship with professionals and other members of the workforce based on the guidelines of the Triunfo People Management Policy;
- Maintain permanent dialogue with the communities surrounding projects through meetings, panel discussions and surveys, and hearing their opinions and expectations;
- Identify , through consultation with local leaders and entities, the needs of communities to align them with the social and environmental projects to be implemented in the region of the projects;
- Promote local development, prioritizing, whenever possible, the engagement of local suppliers and professionals;
- Contribute to the sustainability of the value chain, assessing, both prior to and during the relationship, the level of compliance of suppliers and service providers with the Triunfo Sustainability Policy;
- Maintain an free, nonpartisan and transparent relationship with public officials, always pursuing the best solution for issues involving the Company's operations;
- Establish strategic partnerships that effectively contribute to mutual growth and sustainable development.